



## Effective Communication Strategies

At Clare House Nursery our practitioners use a range of evidence-informed strategies to support children's communication and language development.

We will:

- Position ourselves at the child's level to promote eye contact and positive interactions.
- Listen more than we speak, giving children the time and space to express themselves.
- Allow children sufficient processing time before expecting a response (typically at least 10 seconds, or longer where appropriate).
- Avoid interrupting, finishing children's sentences or rushing their communication.
- Use clear, simple and developmentally appropriate language.
- Support all communication with a full STC communication approach.
- Comment on children's play and experiences rather than asking excessive questions.
- Model rich vocabulary and introduce new language naturally throughout the day.
- Follow children's interests to encourage meaningful conversations.
- Acknowledge children's feelings and help them develop emotional vocabulary.
- Adapt our communication to meet each child's individual needs, including those with SEND or English as an Additional Language (EAL).

### Working in Partnership with Parents and Carers

At Clare House Nursery, we believe that parents and carers are children's first and most influential educators. Strong partnerships between home and nursery are essential in supporting children's learning, wellbeing and development.

We are committed to building warm, respectful and trusting relationships with every family. Parents and carers are encouraged to share information about their child's interests, routines, achievements and any changes that may affect their wellbeing, enabling us to provide consistent, individualised care.

We strive to ensure that all information is accessible and inclusive. Where appropriate, we will adapt our communication to meet individual needs, including providing translated information, visual resources or alternative methods of communication to ensure every family can fully engage with nursery life.

### How We Share Information with Families

We communicate with families in a variety of ways to ensure they are fully informed about their child's care, learning and development.

These include:

- A warm welcome and daily verbal handovers.
- Opportunities to speak with practitioners, Room Supervisors or the Management Team.
- Telephone calls, emails or arranged meetings when required.
- Access to our nursery website.

- Updates and announcements via our parent portal.
- Secure online learning journals through Tapestry.
- Parent consultations and review meetings.
- Collaborative focus month sheets and learning discussions.
- Notices and event information.
- Displays introducing our staff team, including photographs and job roles.
- Copies of our policies and procedures available via our website.
- Information regarding our Local Offer and SEND provision.
- Current Ofsted registration and insurance certificates available for viewing.
- Additional meetings arranged whenever requested by parents or practitioners.

