



Our Culture Promise

At Clare House Nursery, we are proud to provide a warm, caring and nurturing environment where children feel safe, valued, respected and inspired to learn. We believe that exceptional care begins with exceptional people, and every member of our nursery community plays an important role in creating a culture where children, families and colleagues can flourish.

Everything we do is guided by our commitment to placing the safety, wellbeing and best interests of every child at the heart of our practice. We strive to create an environment built on kindness, respect, trust, professionalism and integrity, where everyone feels welcomed, listened to and supported.

We celebrate diversity and are committed to creating an inclusive community where every child, family, employee, volunteer, student and visitor is valued for who they are. We proudly support the LGBTQ+ community and are committed to ensuring that no one experiences discrimination, harassment or unfair treatment because of their sexual orientation, gender identity, gender reassignment, family structure, disability, race, religion or belief, age, pregnancy or maternity, marriage or civil partnership, or any other protected characteristic under the Equality Act 2010.

We believe that differences should be celebrated and that children learn through the positive relationships they see around them. We therefore expect every member of our team to treat one another with kindness, professionalism, honesty and respect, working collaboratively to create a positive and supportive workplace. We do not tolerate discrimination, bullying, harassment or behaviour that undermines the dignity, safety or wellbeing of others.

Our culture is one where everyone feels safe to speak up, ask questions, seek support and challenge poor practice respectfully. We encourage professional curiosity, reflective practice and continuous learning, recognising that safeguarding is everyone's responsibility and that maintaining high standards depends on every individual working together.

This Culture Promise underpins every policy, procedure and decision within Clare House Nursery and reflects our shared commitment to providing the highest quality care, education and support for every child and family entrusted to us.

